



## Avalon Limousine

*Dedicated to Excellence*

610.525.4400

[www.avalonlimousines.com](http://www.avalonlimousines.com)

[customercare@avalonlimousines.com](mailto:customercare@avalonlimousines.com)

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### THANK YOU!

Our team at Avalon Limousine would like to thank you for the opportunity to present our company and services. Our mission is to ensure that potential companies and clients, such as you are aware of the impeccable transportation services offered at Avalon Limousine.

Avalon provides unsurpassed service by developing relationships in which our clients know their individual needs are understood. We distinguish ourselves by providing personalized accommodations and amenities.

We set high standards within the ground transportation industry by dispatching the most seasoned professional chauffeurs and providing them with extensive training and managerial support. The Avalon standard is the quintessence of professionalism, reliability and excellence.

Service is available 24 hours a day, for any occasion. It is my pleasure to invite you to call us today and discover why Avalon Limousine has become one of Philadelphia's favorite companies in top quality transportation services.

Very Sincerely Yours,

Natalia Sara Alkurdi  
Avalon Limousine  
President



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## **Company Overview**

Avalon Limousine has provided unsurpassed chauffeured ground transportation to clients in Philadelphia and the surrounding area for over 15 years. As a member of the National Limousine Association and the Main Line Business Association, we consider safety, quality, and integrity paramount in all of our business relationships. These pillars are upheld by each and every staff member, and exemplified through our luxury signature fleet.

Our diverse fleet is recognized for outstanding elegance. We invite you to experience our new, state-of-the-art sedans, SUVs, stretch limousines, stretch SUV limousines, passenger vans, shuttle buses and party buses. All of our vehicles are equipped with the latest amenities for comfort, entertainment, and safety. Our seasoned professional chauffeurs inspect our vehicles after every trip for pristine cleanliness and functionality. Furthermore, all of our chauffeurs undergo rigorous background checks and extensive training modules.

Avalon Limousine has built a reputation as a leader within the transportation industry. We distinguish ourselves by tailoring all of our services to suit each client's individual needs. Our dedicated travel advisors are available 24 hours a day, 7 days a week to assist clients in planning transportation for airport transfers, business meetings, tours, weddings and other events at any level of formality. From the time you book your reservation, to the moment you enter a luxury vehicle, the team at Avalon Limousine is dedicated to exceeding your expectations!

We greatly appreciate your interest in our company, and we invite you to contact us with any inquiries or feedback. We look forward to working with you.



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## Services

**Airport Transfers:** Avalon Limousine offers premium services with all airport reservations including travel planning assistance, active flight monitoring, meet and greet service at baggage claim and luggage assistance. Some of the airports we frequently serve include:

- Philadelphia International (PHL)
- Newark International (EWR)
- John F. Kennedy International (JFK)
- Dulles International (IAD)
- Baltimore Washington International (BWI)
- Chester County (CTH)
- Wings Field (KLOM)
- New Castle County (ILG)
- Atlantic Aviation (PHL) (PNE)
- Lehigh Valley (ABE)

**Corporate Shuttles:** Avalon Limousine offers professional shuttle service to accommodate daily transport needs as well as special corporate events. From train stations to campuses or from casinos to hotels, our shuttles offer companies the opportunity to provide convenient and environmentally friendly transportation for their employees and guests.

**At Your Service:** Allow Avalon Limousine to chauffeur you to all of your engagements on busy days. Whether you are meeting with clients, attending deposition hearings, or running errands across town our chauffeurs provide prompt and convenient transportation as you direct them to each stop on your itinerary.

**Weddings:** Avalon Limousine provides unparalleled planning support for wedding transportation, working with clients or wedding planners to create custom itineraries. Our luxury vehicles offer premium transportation for guests and the wedding party. Avalon's Travel Advisors and Professional Chauffeurs have experience collaborating with popular wedding venues and companies on the Main Line.

**Proms:** Avalon provides safe and reliable transportation to and from prom festivities. Our luxury fleet offers accommodations for single couples or large groups to travel in style and luxury. Our travel advisors work with parents and students to create a custom itinerary, maintain a list of passengers, and collect student safety agreement.



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### Featured Fleet



**Cadillac XTS**



**Cadillac Escalade**



**Mercedes Benz S550**



**Mercedes Sprinter Van**



**Infiniti Stretch Limousine**



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## Wedding Packages

Rates are subject to change without notice. Additional charges for gratuity, fuel, parking, tolls, early AM fees, holiday fees, travel time and amenities as incurred.

<b>Sedan</b>	<b>3 to 4 Passengers</b>	<b>\$315</b>	<b>\$80 Each Additional Hour</b>
The Lincoln Town Car and Cadillac Executive Sedans accommodate 3 to 4 passengers. Depending on vehicle model, amenities include leather interior, tinted windows, Bose stereo system, iPod compatibility, and rear climate controls.			
<b>Luxury Sedan</b>	<b>3 to 4 Passengers</b>	<b>\$550</b>	<b>\$125 Each Additional Hour</b>
The Mercedes Benz S550 accommodates 3 to 4 passengers. Amenities include leather interior, tinted windows, Bose stereo system, iPod compatibility, and rear climate controls.			
<b>Luxury SUV</b>	<b>3 to 6 Passengers</b>	<b>\$425</b>	<b>\$125 Each Additional Hour</b>
The Chevrolet Suburban, Lincoln Navigator or Cadillac Escalade accommodate up to 6 guests and offer significant cargo space. Depending on vehicle model, amenities include leather interior, DVD player, Bose stereo system, iPod compatibility, rear climate controls and tinted windows for your privacy. *Seating capacity varies depending on amount of luggage			
<b>Passenger Van</b>	<b>9 to 14 Passengers</b>	<b>\$375</b>	<b>\$125 Each Additional Hour</b>
The Ford Econoline Van accommodates 14 passengers with four rows of bench seating. Amenities include upholstered interior, rear climate controls and tinted windows for your privacy. The Econoline also features an option for extended cargo space. *Seating capacity varies depending on amount of luggage			
<b>Luxury Passenger Van</b>	<b>11 Passengers</b>	<b>\$475</b>	<b>\$125 Each Additional Hour</b>
The Mercedes Benz Sprinter Van accommodates 11 passengers with three rows of bench seating. Amenities include rear climate controls, raised ceiling, and tinted windows.			
<b>Lincoln Town Car Stretch Limousine</b>	<b>8 to 10 Passengers</b>	<b>\$550</b>	<b>\$125 Each Additional Hour</b>
The Lincoln Town Car Stretch Limousine is a timeless classic with seating capacity for up to 10 passengers. Our Lincoln limousine offers bench style leather seating surrounded by fiber optic lighting. Amenities include a flat panel monitor, DVD player, CD player, and iPod compatibility. Additionally an elegant bar stocked with complimentary ice and bottled water.			
<b>Chrysler 300 Stretch Limousine</b>	<b>8 to 10 Passengers</b>	<b>\$650</b>	<b>\$125 Each Additional Hour</b>
Our lavish Chrysler 300 Stretch Limousine offers seating capacity for up to 10 passengers. The illuminating disco floors and ceiling are a sight to see and the laser light show inside is guaranteed to get the party started. Our Chrysler limousine offers J-style leather seating and an elegant bar stocked with complimentary ice and bottled water. Amenities include flat panel monitor, DVD player, CD player, and iPod compatibility. To ensure your privacy, there is a partition as well as tinted windows.			

<b>Hummer H2 Stretch SUV Limousine</b>	<b>14 Passengers</b>	<b>\$1150</b>	<b>\$150 Each Additional Hour</b>
Live large in our grand Hummer H2 Stretch SUV Limousine. The Hummer offers a comfortable seating capacity for up to 14 passengers, with wrap around leather seating surrounded by fiber optic lighting. Featuring three elegant bars stocked with complimentary ice and bottled water. Amenities include three flat panel monitors, DVD player, CD player, and iPod compatibility. To ensure your privacy, there is a partition as well as tinted windows.			
<b>Infiniti QX56 Stretch SUV Limousine</b>	<b>14 Passengers</b>	<b>\$1150</b>	<b>\$150 Each Additional Hour</b>
Our customized Infiniti limousine features one-of-a-kind florescent disco lighting that illuminates the ceiling and floors, paired with a laser lights that beam throughout the limousine, there is simply no better way to get the party started than with the dazzling light show inside. Amenities include three flat panel monitors, DVD player, CD player, and iPod compatibility. Additionally an elegant bar stocked with complimentary ice and bottled water. To ensure your privacy, there is a partition as well as tinted windows.			
<b>Luxury Shuttle Bus</b>	<b>23 Passengers</b>	<b>\$685</b>	<b>\$150 Each Additional Hour</b>
Our shuttle bus offers leather reclining captains chairs furnished with a footrest. Amenities include three flat panel monitors, DVD player, microphone/PA system, and power outlets. Ample storage capacity available including overhead carry on compartments and rear luggage/cargo space.			
<b>Luxury Shuttle Bus</b>	<b>35 Passengers</b>	<b>\$875</b>	<b>\$185 Each Additional Hour</b>
Our shuttle bus offers leather reclining captains chairs furnished with a footrest. Amenities include three flat panel monitors, DVD player, microphone/PA system, and power outlets. Ample storage capacity available including overhead carry on compartments and rear luggage/cargo space.			
<b>Luxury Limousine Party Bus</b>	<b>18 to 24 Passengers</b>	<b>\$1350</b>	<b>\$175 Each Additional Hour</b>
Our impressive Limousine Party Bus features hardwood floors, and wrap around leather seating surrounded by glittery fiber optic lighting. Amenities include two flat panel monitors, DVD player, CD player, and iPod compatibility. Our limousine bus also offers two elegant bars stocked with glassware, complimentary ice and bottled water. To ensure your privacy, there is a partition as well as tinted windows.			
<b>Luxury Limousine Party Bus</b>	<b>24 to 28 Passengers</b>	<b>\$1550</b>	<b>\$200 Each Additional Hour</b>
Our impressive Limousine Party Bus features hardwood floors, and wrap around leather seating surrounded by glittery fiber optic lighting. Amenities include two flat panel monitors, DVD player, CD player, and iPod compatibility. Our limousine bus also offers two elegant bars stocked with glassware, complimentary ice and bottled water. To ensure your privacy, there is a partition as well as tinted windows.			
<b>Luxury Limousine Party Bus</b>	<b>28 to 32 Passengers</b>	<b>\$1750</b>	<b>\$225 Each Additional Hour</b>
Our largest and most luxurious addition to our fleet features hardwood floors, and wrap around leather seating surrounded by glittery fiber optic lighting. Amenities include six flat panel monitors, DVD player, CD player, and iPod compatibility. There are also two elegant bars stocked with glassware, complimentary ice and bottled water. To ensure your privacy, there is a partition as well as tinted windows.			

Parking as Incurred | Tolls as Incurred |Travel Time as Incurred  
Early AM Fee \$25.00 | Holiday Fee \$25.00 | Amenities as Incurred |Travel Time as Incurred

*\*Wi-Fi and technological amenities may require activation. Please notify us of your interest in these amenities at the time of booking your reservation.*



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### Avalon on the Web

Connect with us through our social media pages to stay up to date with special events, local happenings, and exclusive promotions!



**LinkedIn:** <http://www.linkedin.com/company/avalon-limousine>

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**Facebook:** <https://www.facebook.com/AvalonLimousines>

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**Twitter:** <https://twitter.com/AvalonLimos>

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**Tumblr:** <http://avalonlimousine.tumblr.com/>

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**Google+:** <http://google.com/+AvalonLimousineBrynMawr>

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**Pinterest:** <http://www.pinterest.com/avalonlimos/>



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## Corporate Clients

The team at Avalon Limousine takes pride in serving the historic Main Line and working alongside the many families and companies in our community. Avalon Limousine has built relationships with a number of local businesses including:

- The Boston Consulting Group
- Executive Health Resources
- FreedomPay
- MVP Capital Partners
- Penn Warehousing & Distribution
- Cozen O'Conner
- Fameco Management Services Associates, LP
- World Class Learning Group
- Capgemini Consulting





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## Frequently Asked Questions

### Why should I book with Avalon Limousine?

Booking your transportation with Avalon Limousine is like hiring your very own personal assistant; our skilled travel advisors can describe our historic local attractions and thriving culture, offer tips on great restaurants and even provide sample itineraries for you and your guests. For newly engaged brides-to-be we can help arrange an itinerary for you to stop at the top rated local bridal shops for dress fittings. Celebrating a birthday, planning a retirement party, or touring the city? Surely we can assist in planning your upcoming event in our diverse and historic area. Our dedicated and experienced chauffeurs provide unparalleled service to ensure your event is memorable.

### Which areas will Avalon Limousine provide service?

Avalon Limousine will travel to any destination; trips outside of our general coverage area are billed garage to garage.

### What are Avalon Limousine's hours of operation?

Our travel advisors and transportation services are available to you 24 hours a day, 7 days a week. Please call or email us anytime with any inquiries, requests, or feedback.

### When do charges begin and end on the day of my limousine reservation?

The total timeframe of your trip is calculated based on the distance from our office to the initial pick up location, if your first pick up location is within our service area the charges will begin at the time you choose as your pickup time. Trips outside of our general coverage area are billed garage to garage; this is based on the chauffeur's time of departure from our office location until the return to our office location.

### What is the minimum amount of time I can rent a limousine?

In general there is a three-hour minimum in most cases such as any hourly services, in any vehicle. There are exceptions, our stretch limousines, stretch SUV limousines, and Luxury buses generally require a five-hour minimum. All of our wedding packages are based on three-hour minimum packages for any vehicle. Please contact us today with specific questions regarding hourly minimums.

### How can I decide which size limousine will accommodate my needs best?

All vehicles have a maximum total capacity when manufactured for limousine services, by the number of passengers they are allowed to transport at one time. Below are the vehicle types that we offer with the maximum passenger capacity listed. We encourage all clients who are traveling with luggage to take that cargo amount into consideration as this may affect which vehicle will accommodate your party.

Sedans | Passenger Capacity 3-4

SUV | Passenger Capacity 5-7

Stretch Lincoln Limousines | Passenger Capacity 8-10

Stretch Chrysler Limousine | Passenger Capacity 8-10

Stretch Hummer Limousine | Passenger Capacity 14

Stretch Infiniti Limousine | Passenger Capacity 14

Ford Econoline Van | Passenger Capacity 14

Mercedes Benz Sprinter | Passenger Capacity 11

Luxury Shuttle Bus | Available in Passenger Capacity of 23 and 35

Luxury Limousine Bus | Available in Passenger Capacity of 24, 28 and 32

#### How do I make a reservation to book my limousine?

Call us at 610.525.4400 to create your reservation today, for personal or corporate accounts we will create a profile to include all information so future trips can be easily and quickly booked via telephone, email or even text message. For all new clients we do ask for a credit card authorization form to add to your profile, your reservation total will be billed upon booking and all future trips will be billed upon completion. Deposits are required for all special events, proms, weddings, and bus services. Deposits are non-refundable and non-transferrable, they will be charged upon booking.

#### What form of payments do you accept?

Major credit cards such as Visa, MasterCard, and American Express. If you would like to pay by cash or check we do still require a credit card authorization form to be filled out and kept on file in order to guarantee your reservation. All personal check payments or cash payments must be received 10 days prior to your event.

#### What is the customary gratuity for my chauffeur?

Standard gratuity is between 15% and 20% and is already included in your total trip rate. Any additional gratuity can be added to your charges with notification or given to your chauffeur.

#### What is Avalon Limousine's cancellation policy?

Cancellations within 24 hours of a scheduled vehicle departure are subject to a 50% rescheduling fee. Cancellations within 3 hours of scheduled vehicle departure time will be charged the total trip fare. No-shows or cancellations after scheduled vehicle departure will be charged full fare, including gratuity.

## Airport FAQs

### What is offered with airport service?

Avalon Limousine offers door-to-door service in a private vehicle of your choice. We provide complimentary water. Your chauffeur will assist you with your luggage and our reservationists can accommodate special requests as needed.

### Where do I meet my chauffeur when I arrive at the airport?

We offer, "meet and greet" service\* and curbside service. Your chauffeurs will monitor your flight and plan to arrive at the airport 15 min. after the actual arrival of your domestic flight and 30 min. after the actual arrival of your international flight unless otherwise instructed. This is to allow time for luggage pick up and/or to clear customs and so you do not incur unnecessary waiting time charges.

### What if my flight is delayed or cancelled?

Your chauffeur will monitor all flights before they leave our location and adjust the time they leave accordingly. There are times that the chauffeur has checked the flight and everything is on time only to find out upon arriving at the airport that the plane is delayed. Our chauffeurs will wait for your flight. There is a minimal waiting fee billed on the ¼ hour, but our chauffeurs will not leave you stranded if your flight is delayed. If you do find out your flight is going to be delayed, please call our office immediately, anytime day or night and we will get in touch with the chauffeur to make them aware of the current flight status. If it is after office hours, you can still contact your driver as there will be an email sent to you the night before your trip providing confirmation details that include your driver's name and cell phone number. Account holders are given an account manager who will be reachable 24 hours a day 7 days a week for emergencies. Remember, we do check our email and voicemail constantly please do not hesitate to call.



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## **Going Green**

Going Green is not just good for the environment; it's also good for business! Now more than ever, consumers and employees seek out environmentally friendly companies. What's more, businesses are discovering that going green generates significant savings on day-to-day operations. One simple way businesses can go green is to arrange Corporate Shuttles for your employees to get to and from work and other corporate events. Such efforts not only help the environment, but also enhance company recruitment and retention.

*Avalon Limousine uses responsible business practices to care for our shared environment.*



At Avalon Limousine, we maintain and service our vehicles diligently so that they are always operating at peak performance. Efficiently operating vehicles produce fewer environmentally harmful emissions. We monitor fuel efficiency on a weekly basis because optimized fuel efficiency means our vehicles consume less gasoline, a non-renewable fossil fuel.