

Natural State Selfie Pad

Terms and Agreement – Updated Mar 2021

About Us

Natural State Selfie Pad, LLC is a photo booth rental service that utilizes a 5.5 ft. stand-alone, touchscreen device that captures unlimited photos/videos from events of all kind. Allow guests to instantly print photos to keep as a favor or allow them to send photos directly to a mobile device.

Event Types

We will provide services for any event. We specialize in business events (conventions, company picnics, tradeshow, school functions, etc.) which means we invest in extensive resources to make sure business events benefit from our product. Our resources are also suitable for events of all kind. If you do not see your event type below, contact at us manager@naturalstateselfiepad.com.

- Conventions and Tradeshow
- Company Picnics and Meetings
- Weddings/Receptions
- Adult Birthday Parties
- Child Birthday Parties
- Much More!

Availability

Natural State Selfie Pad is available 7 days a week. Any event starting before 8:00am or lasting later than 10:00pm will require prior approval. To check availability, review our calendar located on our website. If you do not see an event scheduled on the calendar, this usually means we are available. If you still have questions about a specific date, please email us at manager@naturalstateselfiepad.com.

Rental Service Options

We are proud to offer rental service options unlike our competitors. Smaller events will not require as many resources as a larger even, so our prices are based on your expected crowd size. Our goal is to have an affordable package for all events. Please review our package options below. If you have additional questions, please email us at manager@naturalstateselfiepad.com.

Business Events – Both business packages come with 2 selfie booth attendants, personalized survey for attendees, custom props, unlimited printed photos, unlimited text messages, green screen effects, personalized monograms, frame template, all FREE OF CHARGE.

Package A – This package is great for events with 301 – 500 people. This is commonly booked for large company picnics, business meetings, and school functions. The cost of this package starts at a flat rate of \$1,000 for a five-hour time slot. Each additional hour is \$100.

Package B – Events with 501 or more people are included in Package B. This is commonly booked for corporate functions and large conventions. The cost of this package starts at a flat rate of \$1,325 for a six-hour time slot. Each additional hour is \$100.

Personal Events – Our personal event packages come with unlimited selfies and props. Photo prints and text message quantities are based on the expected number of guests (plus 10% of guest count). Additional features can be added upon request (see section: ‘Add-Ons’).

Website: www.naturalstateselfiepad.com

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Personal – Our Personal package is great for small parties that typically has a crowd of 25 people or less. This package starts at \$500 for 2 hours. Each additional hour is \$100.

Premium – Our Premium package is the most common package at our company. It is great for medium size events that typically has between 26 – 150 people. This package starts at \$650 for 3 hours. Each additional hour is \$100.

Ultimate – Our Ultimate package is great for events with 151 - 300 people. This package starts at \$825 for 4 hours. All packages come with unlimited photos that can be printed or sent directly to a mobile device. Each additional hour is \$100.

Natural State Selfie Pad also have special packages that are available for events that do not fit directly into our normal packages. This year, we are delivering two specials:

- ❖ **Glamour Me** – Our Glamour Me package is perfect for little girl birthday parties and gatherings. This package includes glamour dress up styles (fun wigs, scarves, glasses, etc.) that is sure to make girls feel beautiful inside and out! Our photos (selfies!) can be immediately printed and kept as souvenirs. This package is \$250 for (2 hours). The **Glamour Me** package is typically for girls ages 12 and younger and for a group of 25 people or less.
- ❖ **Face Time** – Our Face Time (Face Paint) package is perfect for all children (17 and younger)! It is great for birthday parties and other child friendly events. Our Face Paint artist will allow you to choose from several face paint designs. Children will enjoy taking selfies with their new “faces” and will be able to immediately print the photos to keep. The **Face Time** package is typically for groups of 25 people or less. The cost is \$350 for 2 hours).

Add-Ons

The following add-ons can be purchased with any personal event package.

- Green Screen – Enjoy a personalized background effect that will take your event theme to the next level.
Price: \$50
- Unlimited Text Messaging* – Let guests send an unlimited number of photos via text to their mobile devices.
Price: \$50
- Photo Album: Our photo album is available for 4x6 or 2x6 photos. Guests can print two photos. One of their photos will go inside the album and guests can write a message.
Price: \$65

*Each rental package comes with one text message per person. A grace amount of 20% of the guest count is included. (Ex: An event with 50 people will include 60 text messages)

- Party Favor Package – Purchase frames that your guests can put their photo in once it is printed. Excellent choice to use a party favors and event keepsakes.
 - Acrylic Frame: **\$35 per 25 count** (see below)
 - Paper Frame: **\$15 per 25 count** (see below)

Deposit

There is a \$100 *refundable* deposit due at time of booking. This deposit will secure your date and does not count towards your total. Clients will receive a full refund of the deposit UNLESS one of the following occurs:

- Cancellation of agreement after securing date.
- Negligent damage to the Selfie Pad Machine by any guest at event

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- Significant increase in crowd size compared to agreement.

Payment/Refunds

Rental services must be paid in full at least 15 days before the event. We can set up payment arrangements to help secure payment by the deadline. We know that unforeseen circumstances can occur, so our cancellation and refund policy is as follows:

- Cancellation by customer 31 days or more before event: refund of all money paid (less \$50 of deposit)
- Cancellation by customer 30 to 15 days before event: refund of 75% money paid (forfeit \$100 deposit)
- Cancellation by customer 14 days or less before event: 50% refund of all money paid (forfeit \$100 deposit)

*Under the rare occasion Natural State Selfie Pad must cancel, a full amount of all money paid will be returned to the customer (including \$100 deposit).

For the security of both parties, transactions are preferred via PayPal. If a customer does not have access to PayPal, other payment methods may be arranged.

Venues

The minimum amount of space required for our Selfie Pad is 10x10 ft. This makes it difficult to provide services at a residential home. Only under special circumstances are we able to accommodate such a request. Certain features of the Selfie Pad require network connection so the venue should have Wi-Fi access. The venue must also have electrical outlets. We currently do not provide backdrops for outdoor events.

Travel

Events within a 25-mile radius of the Arkansas State Capitol is included in our rental packages. Events 26 – 75 miles of the Arkansas State Capitol will incur a \$50 travel fee. Events 76-150 miles outside the Arkansas State Capitol will incur a \$100 travel fee. Events 151+ miles outside of the Arkansas State Capitol will require prior approval.

Day of Event

Our communications team will keep in contact in the days leading to your event. In certain circumstances, a point of contact will be requested if customer will not be available during event. Our company will provide set-up, the Selfie Pad machine, backdrop, table, chair, printer, and any other items needed for the service. We will need approximately one hour to set-up before the start of a service. This time does not count towards the allotted timeslot.

Photo Props and Backdrops: We have a large selection of props that are available and included in your purchase. Special requests can be accommodated.

Idle Time: Setting up and breaking down can cause disruption and can be unsightly. We can set-up at your event early so that guests arrive to a fully set-up photo booth. A charge of \$50 per Idle hour will incur.

No backdrop option: If you do not want a backdrop, we will drop the rental package price by \$100.

After the Event

Our team will provide breakdown and cleanup of all photo booth related equipment and supplies. If applicable, deposit will be returned to customer within 7 days.

Please contact us via email for any other questions or concerns.

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